



Customer Questionnaire

Once completed please post to: Northpoint Limited, Globe Lane, Dunkinfield, Cheshire SK16 4UY

Your Details

Name	<input type="text"/>
Company	<input type="text"/>
Email Address	<input type="text"/>

Please tick the box that best describes your level of satisfaction

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
How would you rate the response of our office contact to enquiries?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you rate the response of our staff on delivery of product?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you satisfied with the quality of product/coating produced and/or applied by us?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do we provide a dependable, on time delivery of service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you rate the response of staff when collecting product?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How well do we handle complaints/problems?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do we provide overall value for money?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments to improve the service you require from Northpoint	<input type="text"/>
---	----------------------